SUVENDU SAMANTA



ACADEMIC PROFIL	F				
PGDM Marketing	-	6.70 CGPA	Jagdish Sheth School of Management, Bengaluru	2025	
3. TECH (Information Technology)		66.90%	Calcutta Institute of Engineering and Management	2023	
Class XII (WBCHSE)		65.60%	B.G.C.A. V	2016	
Class X (WBBSE)		56.71%	Thana Makua Model High School	2014	
AREAS OF STUDY					
			g, Market Research, Marketing Analytics, Managing Online Stor ategy and content marketing, Ui/ux.	e,	
ACADEMIC PROJE			5, 5,		
Request for Problem		ject- Casio)			
 conducting research the return of counter Our research utiliz communication and reducing the return 	n to develop a stream rfeit and used items, es data analytics a l loyalty programs, to of counterfeit and us	lined process for mana ensuring efficiency ar nd customer feedbac create an efficient pro sed items.	aging product exchanges and returns in e-commerce. Our focus nd authenticity in the return process. k systems, along with targeted marketing strategies such a cess for managing product exchanges and returns in e-commerce	s personalized	
Marketing Analytics (
 Compare ZEE5 S po enhancing social m 		petitors, assess user e	engagement and sentiment, and provide strategic recommendation	ons for	
• The analysis reveal gained led to strate	ed significant increas	s for enhancing conten	I media reach, and overall positive sentiment towardsZEE5. The t strategy, user engagement, and social media campaigns, ultim	•	
Managing Online Sto	res - (Building Gryy	phon's Digital Show	case: A Seamless E-Commerce Journey)		
website, and coord	nated with suppliers e-commerce, website	to ensure a seamless	's jewelry brand, using Shopify. Created a visually appealing, us supply chain. relationship management by maintaining the website, updating pr	-	
Design Thinking					
Redesigned the pla			rience with strategy that aimed to improve sales in next six mon web and app through iterative prototyping and user centric idea		
	ng - Eatscape(Gui	de to Bangalore's co	polest hidden food spots, serving up trendy tastes and se	cret finds	
reels, posts, and a consistent engagerAchieved significant	ds targeting 18-35-y nent. t reach and engage	ear-old food enthusias ment, especially amor	on Instagram, promoting hidden culinary gems in Bangalore. Crests. Conducted competitive analysis and implemented a content of 18–24-year-olds, promoting local businesses effectively. The egy and provided valuable insights for future campaigns. Event	nt calendar for e campaign's	
CERTIFICATIONS					
Marketing Analytics Meta (Coursera)					
Market Research and Consumer BehaviorIE Business School (Coursera)The Complete SQL BootcampUDEMYProduct ManagementInternshala				2024 2023 2022 2022	
Machine Learning Usin	g Python	ARDENT CO	MPUTECH PVT LTD	2018	
POSITIONS OF RES	SPONSIBILITY				
JAGSoM,Bengaluru	Member - MarTech Committee 2023-2025 • As a MarTech Committee Member at Jagdish Sheth School of Management, I managed the committee's website, organized insightful webinars for students, and built valuable connections with HR professionals to secure internship opportunities. Volunteer - AIM-AMA Sheth Foundation Doctoral Consortium Global Marketing Consortium 2023 • Played a pivotal role as a core volunteer in a global doctoral consortium, ensuring smooth event coordination. 2023				
			anagement Associate for Kanyathon 2024, I led a team of 2 with local traffic police and Apache for logistics, monitored th	· •	

	participants, and collaborate with stakeholders to ensure a smooth and safe event.	
SKILLS	Python, Microsoft-Excel, Spss, Sql, Problem Solving, Digital Marketing, Tableau and Power Bi, Wordpress, Figma	

JAGSoM Placement Season 2024-25